**FPH Climate and Health resources**

**Climate and health case study template:**

* The aim is to build a bank of case studies of action on climate change and health which can then help to support and inform others embarking on similar projects.

* If you have been involved with a relevant piece of work of any scale and on any theme or setting relating to climate and health, please consider submitting your case study. This does not necessarily have to be a piece of work that you would consider submitting for publication but one that you feel would be useful for others to learn from.
* Once you have completed this form by providing content in the template below, please forward this document to: sdsig@fph.org.uk.
* Please ensure that you include contact information so that you can be contacted for more detail if needed.
* This will be reviewed by the team before being added to the case study library.

**Case study title**: (max 10 words)

Warm Homes Bedford Borough

**Date authored**: 15/02/2023:

**Case study author(s) names and contact emails:** please include an institutional email address as well as those of the authors.

Clare Oliver-Williams, SpR in Public Health – clare.oliver-williams@nhs.net

Ian Brown, Chief Officer for Public Health, Bedford Borough Council

Jackie Golding, Head of Public Health, Bedford Borough Council

**Case study setting: please tick whichever are relevant:**

|  |  |
| --- | --- |
| **Local authority**  | **X** |
| **UKHSA** |  |
| **Healthcare** |  |
| **Social care** |  |
| **Voluntary sector** |  |
| **Academic** |  |
| **Other** |  |

**Country setting: UK**

**Year(s) conducted: 2022-23**

**Case study theme(s)**: select any that apply

|  |  |
| --- | --- |
| Adaptation  |  |
| Biodiversity  |  |
| Built environment |  |
| Community resilience |  |
| Education and training |  |
| Energy  | X |
| Food |  |
| Green space  |  |
| Healthcare |  |
| Housing  | X |
| Mitigation |  |
| Strategy and policy |  |
| Travel and transport |  |
| Other |  |

**Case study**

*Please complete using the following headings in no more than 300 words.*

**The challenge / situation:**

Warm Homes Bedford Borough was set up by BLMK ICB and Bedford Borough Council as a population health management project. It was designed to support individuals at highest risk of fuel poverty and poor health outcomes.

**The solution / what you did:**

Individuals identified as being at high risk of poor health outcomes from living in a cold and damp home are eligible to receive support. This includes:

* Advice and guidance on energy usage and help getting on benefits, if eligible
* Household improvements ranging from draught excluders, loft insulation, to double glazing and boiler replacements.

The evaluation of this work will assess whether fuel usage and carbon emissions have reduced. However, individuals who under-heated their homes due to cost may, once improvement have been made, use the same amount of fuel but have a warmer home.

**The impact / outcomes:**

This project is on-going so it’s not possible to provide evaluation results. The funding makes it possible to help hundreds of local households. Eligible individuals were contacted in December 2022 and began to receive support shortly afterwards.

**Lessons learned / what would you do differently next time**

1) When working on a time-sensitive project, map out the timescale of unavoidable processes to minimise slippage on deadlines. Build in extra time for elements that appear straight forward but aren’t e.g. delay in signing contracts

2) Be mindful of the complexities of being the coordinating organisation. It was critical to identify key people in the ICB to help guide us through the NHS system and on-board the Practices, including an influential GP who provided advice and guidance to both us and the Practices.

3) Ensure the provider understands what information they need to collect for the evaluation from the outset

4) Ensure stakeholders are informed when communication is sent to potential clients so that they can clarify the legitimacy of the offer (it may feel too good to be true).

**Links to any further resources and relevant information:**

[Warm Homes Bedford Borough Service | Bedford Borough Council](https://www.bedford.gov.uk/benefits-and-support/grants-and-funding/warm-homes-bedford-borough-service#:~:text=The%20Warm%20Homes%20Bedford%20Borough,a%20cold%20or%20damp%20home.)

**When completed, please submit to** **sdsig@fph.org.uk**

*By submitting this case study you are giving your permission for it to be publicly published on the Climate change and Health resources pages of the FPH website.*