



Faculty of Public Health

of the Royal Colleges of Physicians of the United Kingdom

Working to improve the public's health

27 February 2015 - **E-Portfolio update for dissemination**

E-portfolio post go-live update

Following go-live on 13 February 2015, we felt it pertinent to provide an update on developments since then.

E-portfolio Feedback

We have received a larger than expected amount of emails with a variety of issues and feedback which we are working our way through. To help us manage this, and continue to offer a timely feedback service, we are recruiting an additional temporary staff member to assist in dealing with E-portfolio queries and the migration anomalies.

In relation to reporting issues or concerns, please note that the best and most efficient way of letting us know is via email to educ@fph.org.uk

E-portfolio issues raised via feedback that have been resolved

Reviewing feedback from users, we noticed that some Registrars were not able to change their ARCP dates. We looked into this, and this functionality issue has now been resolved and Registrars should be able to change their ARCP date.

Reviewing the feedback, we have also discovered that some functionality issues appear to be related to the type of browser that is being used. Prior to go-live, we tested the functionality on Google Chrome and Internet Explorer and all functionality worked as required. However, there appear to be some issues, such as not being able to allocate evidence to an activity, that only occur on older versions of Internet Explorer and Firefox. We are looking to resolve these browser compatibility issues, but for the time being please be aware that browser compatibility could be the source of the issue and we recommend using the latest version of browsers.

Registrars with approaching ARCPs and CCT dates

We are aware that there are some Registrars who have raised issues that may cause complications with approaching ARCPs and CCT dates. We will be in contact with Training Programme Directors to ensure that these queries are prioritised and workable solutions found.

Adding new Registrars and Users

We believe that all new Registrars who joined the scheme last year have been provided with access to the new E-portfolio. Please email us on educ@fph.org.uk if you have not received log in details and include 'Need Log-in Details' in the subject.

Finally, thank you again for your continued patience while the new system has been in development. We realise that there are some challenging teething issues but we are all working hard to resolve these.

This communication will also be distributed to Training Programme Directors who have agreed to cascade any updates to Educational and Academic Supervisors.

Kind regards,
FPH Education & Training Team