**Summary of complaints**

Complaints should be summarised and anonymised before they are included in this document. ***Complete a new row for each complaint (expand the table as required).***

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| **Date of complaint** | **Nature of complaint**  *Was the complaint about: You,*  *a member of your team or your unit or organisation* | **Issues arising**  *Give a brief summary of the issues arising within the complaint* | **How was it resolved**  *What follow-up action did you undertake to address the issues raised in the complaint?* | **Relevant practice change/learning**  *Will your personal practice change as a result of the complaint? Did this activity lead to an objective in your PDP?* |
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| 1. What development needs have you identified? | | | | |